**Help and Support**

This page is to help and support the Institute academic community with queries related to e-learning in general and eAiiSH in particular. The help manuals and training videos below are for the effective utilization of eAiiSH for learning and teaching.

Along with the specific manuals on eAiiSH, the related documents and video tutorial from the Moodle developers, and a few relevant videos on other websites have also been linked. The faculty and students may contact the *Library and Information Centre, AIISH* for further help / issues related to eAiiSH.

 **eAiiSH Manuals for Faculty**

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| --- | --- | --- |
| **S.N.** | **Title** | **Type** |
| 1 | Overview of eAiiSH | PDF |   |
| 2 | eAiiSH Dashboard | PDF |  |
| 3 | eAiiSH Course Homepage | PDF |  |
| 4 | Editing the Personal Profile | PDF |  |
| 5 | Setting Up of Gradebook | PDF |  |
| 6 | Adding Resources on eAiiSH1. Book
2. File
3. Folder
4. Label
5. Page
6. URL
 | PDF |  |
| 7 | Adding Activities1. Assignment
2. Attendance
3. Choice
4. Chat
5. Database
6. Forum
7. Feedback
8. Glossary
9. Questionnaire
10. Quiz
11. Virtual Classroom
12. Workshop
 | PDFPDFPDFPDFPDFPDFPDFPDFPDFPDFPDFPDF |  |
| 8 | Other Activities/Tools 1. Attendance
2. Gradebook
3. Custom Certificate
4. Course Backup
 | PDFPDFPDFPDF |  |

**Moodle Manuals for Faculty**

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| --- | --- | --- |
| **S.N.** | **Title** | **Type** |
| **Video** | **Html Documents** |
| 1 | Moodle: An overview | [**https://tinyurl.com/yyect3wd**](https://tinyurl.com/yyect3wd) | [**https://tinyurl.com/yydheu67**](https://tinyurl.com/yydheu67) |
| 2 | Moodle dashboard | [**https://tinyurl.com/y6mswb5x**](https://tinyurl.com/y6mswb5x) | [**https://tinyurl.com/y5o2pclv**](https://tinyurl.com/y5o2pclv) |
| 3 | Moodle Course  | [**https://tinyurl.com/yxfetpar**](https://tinyurl.com/yxfetpar) | [**https://tinyurl.com/y4ngplm9**](https://tinyurl.com/y4ngplm9) |
| 4 | Editing the Personal Profile | [**https://tinyurl.com/y4y97e6f**](https://tinyurl.com/y4y97e6f) | [**https://tinyurl.com/y5x7hy9h**](https://tinyurl.com/y5x7hy9h) |
| 5 | Moodle Resources1. Book
2. File
3. Folder
4. Label
5. Page
6. URL
7. Sound and Video
 | [**https://tinyurl.com/y54p6wfy**](https://tinyurl.com/y54p6wfy)[**https://tinyurl.com/yybupsts**](https://tinyurl.com/yybupsts)[**https://tinyurl.com/y5cnwnz7**](https://tinyurl.com/y5cnwnz7)[**https://tinyurl.com/y3xnbh6s**](https://tinyurl.com/y3xnbh6s)[**https://tinyurl.com/y57l3mjr**](https://tinyurl.com/y57l3mjr)[**https://tinyurl.com/y4h874kc**](https://tinyurl.com/y4h874kc)[**https://tinyurl.com/y3zsco6t**](https://tinyurl.com/y3zsco6t) | [**https://tinyurl.com/y3n5bt3e**](https://tinyurl.com/y3n5bt3e)[**https://tinyurl.com/y6nahx5r**](https://tinyurl.com/y6nahx5r)[**https://tinyurl.com/y3rh8kpk**](https://tinyurl.com/y3rh8kpk)[**https://tinyurl.com/y2d5tqb2**](https://tinyurl.com/y2d5tqb2)[**https://tinyurl.com/y3fvo86y**](https://tinyurl.com/y3fvo86y)[**https://tinyurl.com/y5omo5mz**](https://tinyurl.com/y5omo5mz)<https://docs.moodle.org/39/en/Video><https://docs.moodle.org/39/en/Audio> |
| 6 | Moodle Activities 1. Assignment
2. Gradebook
3. Attendance
4. Choice
5. Chat
6. Database
7. Forum
8. Feedback
9. Glossary
10. Questionnaire
11. Quiz
12. Virtual Classroom

(*Congrea*)1. Virtual Classroom

(*BigBlueButtonBN*)1. Workshop
 | [**https://tinyurl.com/y5m4oumd**](https://tinyurl.com/y5m4oumd)[**https://tinyurl.com/yysrozca**](https://tinyurl.com/yysrozca)[**https://tinyurl.com/y68lawoj**](https://tinyurl.com/y68lawoj)[**https://tinyurl.com/y55xca9f**](https://tinyurl.com/y55xca9f)[**https://tinyurl.com/y4odlcrj**](https://tinyurl.com/y4odlcrj)[**https://tinyurl.com/y4pbycr8**](https://tinyurl.com/y4pbycr8)[**https://tinyurl.com/y236pet9**](https://tinyurl.com/y236pet9)[**https://tinyurl.com/y4886ce4**](https://tinyurl.com/y4886ce4)[**https://tinyurl.com/y5jzdpog**](https://tinyurl.com/y5jzdpog)[**https://tinyurl.com/y388hoq2**](https://tinyurl.com/y388hoq2)[**https://tinyurl.com/ycyf5xq5**](https://tinyurl.com/ycyf5xq5)[**https://tinyurl.com/yxrpgypq**](https://tinyurl.com/yxrpgypq)[**https://tinyurl.com/y3mowq2b**](https://tinyurl.com/y3mowq2b)[**https://tinyurl.com/yy85xtrz**](https://tinyurl.com/yy85xtrz) | [**https://tinyurl.com/y2kdoz74**](https://tinyurl.com/y2kdoz74)[**https://tinyurl.com/y36awqbx**](https://tinyurl.com/y36awqbx)[**https://tinyurl.com/y3wjnn5f**](https://tinyurl.com/y3wjnn5f)[**https://tinyurl.com/yxjsv9o9**](https://tinyurl.com/yxjsv9o9)[**https://tinyurl.com/y5out57k**](https://tinyurl.com/y5out57k)[**https://tinyurl.com/y379g8uf**](https://tinyurl.com/y379g8uf)[**https://tinyurl.com/y5nve7hn**](https://tinyurl.com/y5nve7hn)[**https://tinyurl.com/ycsz328p**](https://tinyurl.com/ycsz328p)[**https://tinyurl.com/y833j7xo**](https://tinyurl.com/y833j7xo)[**https://tinyurl.com/y2d5qkxm**](https://tinyurl.com/y2d5qkxm)[**https://tinyurl.com/y8vw8tqq**](https://tinyurl.com/y8vw8tqq)---------[**https://tinyurl.com/y6azzx4x**](https://tinyurl.com/y6azzx4x) |
| 7 | Using Moodle (3.8): A comprehensive tutorial  | [**https://tinyurl.com/y5yzbuf8**](https://tinyurl.com/y5yzbuf8) | -------- |
| 8 | Moodle 3.9 - Everything you need to know | [**https://tinyurl.com/yyy8qmzc**](https://tinyurl.com/yyy8qmzc) | -------- |
| 9 | Moodle 3.9: Teacher Quick guide | -------- | [**https://tinyurl.com/y2njlk4v**](https://tinyurl.com/y2njlk4v) |