ALL INDIA INSTITUTE OF SPEECH AND HEARING

LIBRARY AND INFORMATION CENTRE

**eAiiSH**

Frequently Asked Questions (FAQs)

1. **Who are the beneficiaries of eAiiSH?**

The teachers and the students currently enrolled for various academic programmes at the All India Institute of Speech and Hearing, Mysuru are the beneficiaries of the eAiiSH.

1. **Can I access eAiiSH outside AIISH campus?**

Yes. You can access eAiiSH from anywhere using the given User Name and Password.

1. **Can a student not studying at AIISH access the eAiiSH?**

No. The eAiiSH is only for the AIISH academic community

# How to change my eAiiSH password?

# The eAiiSH password can be changed by clicking Preferences under your personal profile.

### **I am having trouble logging into Moodle. What should I do?**

# All the faculty members and students at AIISH should be able to log in to eAiiSH. Make sure you are using the correct username and password. Kindly contact the Library and Information Centre for assistance.

1. **Whether the eAiiSH username is case sensitive?**

Yes. The username is case sensitive. It **should be entered in small letters**.

### **How long will my course remain on eAiiSH?**

A course will remain on eAiiSH till the end of the semester for the students. However, the faculty can hide the course and re-use it later.

### **How do students get enrolled to a course on eAiiSH?**

The students at AIISH need not get enrolled by themselves. The Library and Information Centre will do the enrolment.