Greetings from the All India Institute of Speech and Hearing, Mysuru!

We have recently set up an Institutional Learning Management System (LMS) based on **Moodle** open source software. Now, we would like to subscribe to the Zoom meeting (***Education Plan with 20 licences***) and integrate it with the **LMS**. In this regard, kindly provide clarification on the following.

1. Whether the subscription of the *Zoom Education Plan with 20 licences* will permit us to integrate Zoom with our Moodle LMS?
2. By integrating the all the 20 licensing with LMS does it mean that we cannot use these licenses independently? (*other than through LMS*)
3. By subscribing to the *Zoom Education Plan with 20 licences* will we be eligible for ZOOM account user with Admin role permission and manage all the 20 licences?
4. Can we subscribe to the Education Plan with 20 licences for a year and later add extra features if required on monthly payment basis?
5. In case of technical issues while using Zoom with Moodle LMS, will we get on-time support from the Zoom team?
6. By subscribing to the *Zoom Education Plan with 20 licences* will we get the LTI PRO Account for integrating ZOOM with our LMS?
7. By subscribing to the *Zoom Education Plan with 20 licences* will we get the API key for integrating ZOOM with our LMS?
8. Will you accept the NEFT payment?

LL INDIA INSTITUTE OF SPEECH AND HEARING  
LIBRARY AND INFORMATION CENTRE

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Sub: Subscription of Zoom Meeting-reg.

With reference to the above, permission may kindly be given to subscribe the Zoom Meeting Video Conferencing System and integrate with the newly developed e-learning platform based on Moodle open source software. We have already installed and successfully configured Zoom plugin on our platform.

An amount of Rs. 3 lakhs has been allotted for us during RE 2020-21 for purchase of equipment. Of these, we submitted indent for a smart board which costs approximately 1.5 lakhs. Rs. 1 lakh earmarked for the library website has not been utilized as we have already developed a website using open source software and it is nearing completion. Hence, the balance amount of Rs. 1, 50,000 may kindly be permitted to use towards the subscription of Zoom meeting.

In this regard, it is suggested Zoom has started offering the plan prices in rupees for the customers in India. With the new move, Zoom users in the country will be able to buy their preferred paid plans and add-ons for the video conferencing app in rupee

In India, (Indian Computer Emergency Response Team (CERT-In) had also issued a notification in April warning users that ZOOM was prone to hacking. The company claims that the issue has been since resolved, and Zoom is now working with CERT-in to remove the advisory issued against the video conferencing app, said Sameer Raje, Head of Zoom Video Communication in India in an interview to BOOM.  
India is now the second biggest market for the video conferencing app, after the US.