AUTHOR BIOGRAPHIES

Mai Aggerbeck, MLISc was born in 1961 and is Librarian at VIA Libraries,[1] VIA Faculty of Health Sciences, campus Holstebro, VIA University of Applied Sciences, Central Region of Denmark.

Stephen Akintunde is University Librarian, University of Jos, Nigeria where he is implementing a creative learning space that is redefining library practice and bringing about positive change in students' attitudes to learning and the use of library cyber and physical spaces. Dr Akintunde is Country Licensing Coordinator, Electronic Information for Libraries (EIFL) and EIFL Free and Open Source Software. He is a member of the Steering Committee of the Knowledge, Research and Information Community of the Association of Commonwealth Universities. He was chosen as Outstanding Reviewer for *New Library World* in the Emerald Literati Network 2015 Awards for Excellence and Outstanding Reviewer for *New Library World* in 2016. He has published in international journals such as *International Information and Library Review, Journal of Librarianship and Information Science*, *Library Management* and *African Journal of Library, Archives and Information Science.* He has held leadership positions in the Nigerian Library Association at state and national levels. His membership of professional associations includes the American Library Association, the Chartered Institute of Library and Information Professionals, the International Sociological Association and the Nigerian Library Association.

Julia Anthoney is a Student Learning Advisor at the University of Surrey. She is the lead on the Surrey's Top Achievers Recognised and Supported (STARS) programme at Surrey. She is interested in working with these high achieving students to enable them to self-identify their unique professional and developmental needs and provide them with the opportunity to broaden their experience beyond their academic capabilities.

Julie Arndrup has been a trained librarian since 2001 and has worked in Hvidovre libraries, Gentofte Main Library, Gribskov libraries and since 2014 in Copenhagen Libraries. She has been a part of the national projects Ask Olivia online, pallesgavebod.dk (now biblo.dk) and many other projects. Julie is currently busy making a podcast with inspiration for parents

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[1] https://www.bibliotekerne.via.dk/en.

who read to their children and whose children read – Børnebogcast. From 2005 to 2014 Julie was a board member of Boefa (boefa.dk), the Danish children's librarians union, and since 2014 has been a board member of BF – the Danish librarians' union.

David Baker was the Principal of University College Plymouth St Mark & St John (now the University of St Mark & St John) 2003–2009. He is Emeritus Professor of Strategic Information Management there. He has published widely in the field of Library and Information Studies, with 18 monographs and some 100 articles to his credit. He has spoken at numerous conferences, led workshops and seminars and has undertaken consultancy work in most countries in the European Union, along with work in Ethiopia, Kuwait, Nigeria and the Sudan. He was Deputy Chair of the Joint Information Systems Committee (now Jisc) until December 2012, also having led a number of large technology-based projects, both in relation to digital and hybrid library development and content creation for teaching and learning. He has published the following books with Chandos: *Strategic Information Management; Strategic Change Management in Public Sector Organisations* and (with Bernadette Casey) *Eve on Top: Women's Experience of Success in the Public Sector* and coproduced (with Wendy Evans) *Digital Library Economics: An Academic Perspective*; *Libraries and Society: Role, Responsibility and Future in an Age of Change*; *Trends, Discovery and People in the Digital Age*; *A Handbook of Digital Library Economics: Operations, Collections and Services* and *Digital Information Strategies: From Applications and Content to Libraries and People.*

Rafael Ball has been Director of ETH-Library Zurich, Switzerland, since 1 March 2015. He holds doctorates in biology and science history and studied biology, Slavonic studies and philosophy at the universities of Mainz, Warsaw and Moscow. He completed a two-year postgraduate qualification as a scientific librarian in 1996 and was Head of the Central Library in the Research Center Jülich, Germany, from 1996 to 2008. Rafael was Director of the University Library of Regensburg from 2008 to 2015. He has written and edited numerous publications and is a dedicated speaker and a lecturer at various universities. His main work and research interests are the library of the future, science communication and the role of the printed book in the digital age.

Heather Barker is an Information Skills Librarian for the Faculty of Arts and Social Sciences at the University of Surrey. She has contributed to the STARS programme at Surrey having professional interests in information

literacy for high achieving students and promoting the transition of research skills to the workplace. Heather has worked in academic libraries since 2003 and has recently completed a Graduate Certificate in Learning and Teaching.

Chérifa Boukacem–Zeghmouri is Associate Professor in Information and Communication Science at Claude Bernard Lyon 1 University and a member of the ELICO research team (the information and communication sciences research laboratory of Lyon). Her PhD (defended in 2004) was dedicated to an economic analysis of the transition of the academic library services to an electronic environment. From 2006 to 2010, Chérifa chaired a national project on the use of electronic journals in the French academic context, applying a socioeconomic approach. From 2012 to 2014, she led the first national study on the return on investment (ROI) of electronic resources in the French academic network, funded by Lyon 1 University and Elsevier. Chérifa defended in 2015 'Habilitation' dedicated to the analysis of journal publishing as a cultural industry. She has published many articles in French and international journals.

Steve Bowman is Deputy Librarian at the University of Chichester. A Fellow of CILIP (FCLIP) and a Senior Fellow of the Higher Education Academy (SFHEA), he has an MA in Information Management and an MSc in E-Learning. He is an Associate Lecturer at the University of Chichester delivering modules within the 'Developing Digital Literacy' course, on 'E-copyright' and 'The use of E-Resources', and lecturer/facilitator on the PGCert module 'The Pedagogy of E-learning'. He has had articles published in the professional press and is a frequent reviewer for the *Information Management* and *Library and Information Research* journals. He has overseen the creation of three new libraries during his career (Crawley College – 1994, Ravensbourne – 2009, University of Chichester – 2012). He is a member of the International Committee of the 'European Conference on E-learning' (ECEL) and has a particular interest in student attitudes to Learning Resources following the introduction of the student fees regime. His interests include the history of the book, film and cinema, and Prog Rock!

Niels Brügger is Professor and Head of the Centre for Internet Studies as well as of the internet research infrastructure NetLab, Aarhus University, Denmark. His research interests are web historiography, web archiving and media theory. Within these fields he has published monographs and a

number of edited books as well as articles and book chapters. He is cofounder and Managing Editor of the newly founded international journal *Internet Histories: Digital Technology, Culture and Society* (Taylor and Francis/Routledge).

Karen Carden currently works for the University of the Arts London (UAL) Library Services as Resources and Systems Manager. She has been at UAL for six years and manages a team of people who provide centralised library systems, technical, bibliographic, resource procurement, electronic information and accessibility support to all six college libraries. Karen sits on the library's senior management team and has a shared functional responsibility across the service for collections. Prior to this she worked in a variety of academic libraries – mostly in London although also spent an interesting four-year period doing desk research, abstracting/indexing and cataloguing for a specialist energy library and information centre. Outside the day job, Karen has previously chaired the National Acquisitions Group (NAG) and currently serves on the Book Industry Communication library committee (and associated subcommittees). She is Chair of the London Universities Purchasing Consortium library commodities group. She has been involved in consortia and joint consortia tendering exercises for library-related products and services. Karen's professional interests include RFID (technical standards and privacy in particular); shared services in higher education; library performance evaluation and measurement; library management systems (proprietary and open source); supply chain efficiency; supplier relations; resource discovery and systems approaches in libraries.

Diana L.H. Chan has been the University Librarian at the Hong Kong University of Science and Technology (HKUST) since 2012. She had previously worked in the United States and Canada before returning to Hong Kong with former posts held at Bain & Company, University of British Columbia, Chinese University of Hong Kong and City University of Hong Kong. Having worked in management consulting, reference services, digital services and public services, she has moved into library administration. She received her Bachelor of Business Administration at the Chinese University of Hong Kong and Master of Library Science from San Jose State University, USA. Ms. Chan has published, presented papers and delivered talks on various topics including library strategic management, staff development, space development, Learning Commons, institutional repository, digital libraries, e-books, usage of e-resources, Demand-Driven Acquisition (DDA), digital reference, information literacy, research support service, shared ILS, etc. in academic journals, professional conferences and seminars. She served as Chair of Joint University Librarians Advisory Committee (JULAC) in

Hong Kong in 2015/16, Chair of JULAC Access Services Committee in 2012–15, Chair of JULAC Consortial Committee in 2016/17, Hong Kong Public Libraries Advisory Committee in 2016–2018 and many university-wide committees.

Dickson K.W. Chiu received a BSc (Hons) degree in Computer Studies from the University of Hong Kong in 1987. He received an MSc (1994) and a PhD (2000) in Computer Science from the Hong Kong University of Science and Technology (HKUST). He now teaches at the University of Hong Kong. His research interest is in e-learning, library and information management with a cross-disciplinary approach, involving workflows, software engineering, information technologies, management, security and databases. The results have been widely published in nearly 200 papers in international journals and conference proceedings. He is the founding Editor-in-Chief of the *International Journal of Systems and Service-Oriented Engineering* and co-editor-in-chief of two other journals and serves on the editorial boards of several international journals. He is a senior member of both the ACM and the IEEE and a life member of the Hong Kong Computer Society.

Wendy Evans is Head of Library and Data Protection and Freedom of Information Officer at the University of St Mark & St John in Plymouth. She has a keen interest in electronic resources and in particular access to journals and databases. Wendy has published, lectured and researched in the field of electronic journal and database usage and also access versus ownership of journals. She has co-authored and co-edited *Digital Library Economics: An Academic Perspective*; *Libraries and Society: Role, Responsibility and Future in an Age of Change*; *Trends, Discovery and People in the Digital Age*; *A Handbook of Digital Library Economics: Operations, Collections and Services* and *Digital Information Strategies: from Applications and Content to Libraries and People*. Wendy is a Chartered Librarian and an Associate Member of the Higher Education Academy and has been awarded an Associate Teaching Fellowship from the University of St Mark & St John. Also a part-time student at the University of St Mark & St John, Wendy is working towards an Executive MBA.

Belén Fornovi-Rodríguez is Research Support Manager at the Library of the University of Almeria (Spain). With a background in Information Science and Law, her professional interests include research assessment, dissemination of scientific research, research data management, scientific production analysis, Open Access, intellectual property and bibliometrics. She is also a participant in several library-oriented international cooperation projects.

Karen Frederiksen, PhD, was born in 1954 and is Associated Dean and Head of International Affairs and Physiotherapist in VIA Faculty of Health Sciences, VIA University of Applied Sciences, Central Region of Denmark.

Henrik Jochumsen is Associate Professor at The Royal School of Library and Information Science at the University of Copenhagen. Henrik holds a doctoral degree from the University of Tromsø and has written several books and articles on the development of public libraries. He has participated as a consultant in connection with library projects and new library buildings. Henrik has given numerous lectures internationally and is engaged in the development of integration of innovation and entrepreneurship thinking in higher education.

Tibor Koltay is Professor at the Institute of Learning Technologies of Eszterházy Károly University (formerly the Department of Information and Library Studies of Szent István University), Hungary. One of his main professional interests, where he has also published papers extensively, includes information literacy and related fields, including information overload and – more recently – data literacy and the role of academic libraries in Research 2.0.

Patrick Lo is currently (since 2012) Associate Professor at the Faculty of Library, Information and Media Science, University of Tsukuba in Japan. Dr Lo earned his Doctor of Education (EdD) from the University of Bristol in 2009. He has an MA in Design Management from Hong Kong Polytechnic University (2004), an MLIS from McGill University, (1994) and a Bachelor of Fine Arts (BFA) from Mount Allison University, Canada (1992). Dr Lo has presented some 100 research papers and project reports focussing on librarianship, humanities and education at many local and international workgroup meetings, seminars, conferences, etc. and at institutions including the Library of Congress (United States), National Library (Vienna), University of Vienna, National Library of France (Paris), National Institute of Informatics (Japan), and Konrad-Zuse-Center for Information Technology (Berlin).

Kirsten Maibom was born in 1954 and is Head of the Centre for Research in Ageing and Dementia at VIA University College, Central Region of Denmark. She is a Trained Nurse and obtained her Masters in Learning Processes (MLP) from VIA University of Applied Sciences, Central region of Denmark.

Bruce Massis is the Director of Libraries for Columbus State Community College and the College Accreditation Liaison Officer. He is also a Peer Reviewer for the Higher Learning Commission. He holds a Master's Degree in

Library & Information Science from Queens College and a Master's Degree in English from Adelphi University. He has served the library profession as a respected library administrator, columnist and author for more than three decades. His books include *Interlibrary Loan of Alternative Format Materials* (Haworth Press), *Serving Print Disabled Library Patrons* (McFarland & Co. Publishers), *Library Service for the Blind and Physically Handicapped: An International Approach* (K.G. Saur), *The Practical Library Manager* (Haworth Press), *Models of Cooperation in US., Latin American and Caribbean Libraries* (K.G. Saur), *The Practical Library Trainer* (Haworth Press) and *The Challenges to Library Learning* (Routledge). His latest book, a co-authored effort, is *Project Management for Libraries*, published by McFarland & Co. He has also written numerous articles, reviews and commentary appearing in journals and other publications and has presented papers and lectures on professional issues at conferences and universities around the world. He is also columnist for *New Library World*. He is currently working on a book addressing the issues of digital memory and libraries.

Matthew Naughtin was born in Omaha, Nebraska in 1947. He is a composer, author, violinist, programme annotator and music librarian. He was awarded a Bachelor's Degree in Music Performance in 1970 by Northwestern University in Evanston, Illinois. He then taught and performed in the Chicago area for several years before returning to Omaha in 1977. There he played in the Omaha Symphony Orchestra and served as the symphony's music librarian, program annotator, resident composer and musical arranger. He was appointed Music Librarian of the San Francisco Ballet in 1997 and now lives and works in San Francisco. He has also served as Music Librarian with the Peninsula Music Festival, Colorado Music Festival, San Francisco Conservatory of Music, San Francisco Symphony and San Francisco Opera. Matt's original orchestral compositions and arrangements have gained wide recognition, and he has written *Ballet Music: A Handbook*, a reference work on ballet music published by Rowman & Littlefield in 2014.

Professional Publications
Ballet Music: A Handbook (Rowman & Littlefield, 2014).
Digital Music Preparation in the Modern Orchestral Library (Woodhead Publishing, 2014).
Ballet Music: A Survival Guide (MOLA Publications, 2014).
Interview in *Music Reference Services Quarterly*, August 2014 issue (Taylor and Francis).
Essay in: *Insights and Essays on the Music Performance Library* (Meredith Music Publications, 2012).

Louise Overgaard's starting point is humans. They are the core of her work. Humans play, humans create and humans innovate. Humans create knowledge. Societies are built and evolve around humans. Libraries are meaningless without humans. Technology is only interesting if humans know what to do with it. When she works her focus is people's motivation, skills and lifeworld. This focus comes from having a cocreative, user-driven and partner-driven approach to her work combined with a background in religious sociology, psychology and organisational anthropology. Louise has worked with library development at the Main Library in Aarhus for several years both as a project manager and later as team leader for the Children and Family section and being a part of the staff working with the development of Dokk1. The last couple of years Louise has worked as development consultant at ITK in Dokk1 – working both with library development and smart city development on a national and international level. Besides that Louise is deputy chair of Coding Pirates Denmark, a nongovernmental organisation (NGO) that creates IT-creative clubs for 7–17 year olds all around Denmark and now spreading to other countries. She is also the deputy chair of CounterPlay, an NGO that aims to put 'playfulness' on the agenda and among other things they arrange an annual international festival about playfulness.

Casper Hvenegaard Rasmussen is Associate Professor at The Royal School of Library and Information Science at the University of Copenhagen. He holds a doctoral degree from the University of Tromsø, and he has written several books and articles on development of public libraries. He has participated as a consultant in connection with library projects and new library buildings.

Ellie Roberts is Faculty Engagement Librarian for Health & Medical Sciences at the University of Surrey. Through her professional role she developed a keen interest in widening participation and developing information literacy skills, leading to her work with the Bridging the Gap project teams. Ellie is a Chartered Librarian and has worked in Academic libraries for over 10 years; she is currently working towards the Graduate Certificate in Learning and Teaching at Surrey.

Bas Savenije graduated in philosophy in 1977. Since then, he has held a range of positions at Utrecht University, among which are Director of Strategic Planning and Director of Budgeting and Control. From 1994 to 2009 he was University Librarian of Utrecht University managing the comprehensive university library. He has initiated a pervasive innovation

programme for the library aimed at implementing and continuously improving electronic services. One of the results was an e-press within the university library of Utrecht for electronic publishing and archiving services.

From June 2009 to January 2015 he was Director General of the KB, National Library of the Netherlands. At KB his emphasis was on digital library services and the national information infrastructure. Since January 2015, he is an independent advisor with a particular interest in the free and unlimited accessibility of scholarly publications (Open Access).

Bernard Scaife is Librarian at the University College London Institute of Education, where he was formerly Head of Technical Services. He is an information professional with a 16-year background in the provision and development of digital library systems in higher education, across both the library and archives sectors. His interests include the management of institutional intellectual property rights (IPR) issues and the use of innovative technology to lower the barriers to accessing high-quality education resources.

Donna Scheeder is the President of the International Federation of Library Associations and has spent the first year of her two-year term delivering a Call to Action to library leaders all over the world. She retired on 1 March 2015 as the Deputy Chief Information Officer of the Congressional Research Service after a long career at the US Library of Congress which included five years as Director of Law Library Services. She has been a member of the IFLA Governing Board for eight years including two as Treasurer and is a former Chair of the Section on Libraries and Research Services for Parliaments. Her networking skills have been sharpened over her 45-year career and record of volunteer public service. She is a former President and Treasurer of the Special Libraries Association (SLA). She is also an SLA fellow and a recipient of the John Cotton Dana award given in recognition of outstanding contributions to the field of special librarianship. She was elected to the SLA Hall of Fame. President Scheeder lives in Capitol Hill in Washington DC. She is a founding member of the Board of Directors of the Hill Center, and she also serves as Chair of the Eastern Market Community Advisory Committee.

Joachim Schöpfel is Director of the French National Centre for the Reproduction of Theses (ANRT) and scientist in information and communication sciences at the University of Lille (France). From 1999 to 2008, he was Head of the Library and Document Delivery of INIST

(CNRS). He holds a PhD in psychology of the University of Hamburg (Germany). He has signed several publications and communications on scientific information, documentation and job development. His research interests are related to Open Access, grey literature, Electronic Theses and Dissertations (ETDs), open data, scientific communication and library development. He is member of the GERiiCO (Groupe d'Études et de Recherche Interdisciplinaire en Information et Communication) laboratory on information and communication sciences (Lille). He has taught psychology, education and information sciences at the universities of Hamburg, Nancy, Lille, Cologne (University of Applied Sciences) and Ljubljana.

Vivien Sieber began her academic career in biosciences/genetics with a part-time PhD completed whilst a botany technician. During her research career at Manchester, Oxford and Queen Mary (London) working in multidisciplinary projects, she took advantage of opportunities to teach. At the University of East London (Senior Lecturer in Genetics), Vivien became interested in curriculum design and study skills. At that time the web appeared offering new ways of teaching and access to information. At London Metropolitan University she supported education development in the Science Faculty and to run the Teaching and Learning Technology Centre. This was an opportunity to develop and evaluate curricula with TEL interventions. Vivien set up the e-learning unit for the Medical Sciences Division and introduced the first official online examinations for the University of Oxford. As the Head of Learning and Research Support and Development, University of Surrey (2010–2014), Vivien managed Academic Liaison Librarians (ALL), Additional Learning Support, Researcher Development and Student Personalised Learning and Study Hub (SPLASH). The case study described here originated as a collaboration between ALLs, SPLASH and the Widening Participation Team who funded the project.

Dorte Skot–Hansen is Associate Professor at the Royal School of Library and Information Science at the University of Copenhagen and Head of Centre for Culture Policy Studies here. She has a Mag.art in Cultural Sociology. She has done research in the field of cultural policy, urban planning and written several books and articles on development of public libraries. She has participated as a consultant in connection with a number of library projects, her under the Model programme for Public Libraries for the Danish Cultural Agency.

Charlie Smith is a Senior Lecturer in the Architecture programme at the School of Art and Design, Liverpool John Moores University, UK. One of his primary research fields is studying emerging trends in the design of library buildings. For several years he has run library design projects in the under-graduate studio in which final year Architecture students have questioned, researched and explored the role and design of library buildings, and the role of the physical book in an increasingly digitised society; these projects have challenged conventional preconceptions about libraries and their collections. In the postgraduate programme he has supervised research studies on the changing nature of the library as a building type. His research in library design therefore cuts across both contemporary built projects and theoretical designs and has been published in papers and book chapters and presented at confer-ences internationally. As a qualified architect, Dr Smith has also been involved with the design and realisation of numerous public buildings.

Daniella Smith is an Associate Professor in the College of Information at the University of North Texas. Dr Smith's research interests include the lead-ership development of school librarians, technology implementation in schools, the information seeking behaviours of youth and the provision of services to youth in libraries. She is an experienced school librarian, public librarian and classroom teacher. She has served on numerous committees for the Texas Library Association and American Association of School Librarians (AASL), is currently a blogger for AASL's Knowledge Quest blog and is com-pleting a term as an American Library Association council member at large.

Evgenia (Eva) Vassilakaki is a Scientific Associate at the Department of Library Science and Information Systems of the Technological Educational Institute of Athens, Greece. She received her PhD in 2011 from Manchester Metropolitan University, Department of Information and Communications and her Masters in Information Science in 2006 from Ionian University, Department of Archive and Library Sciences, Corfu, Greece. She has taught a wide range of courses namely Introduction to Information Science, Information Services, Information Literacy, Records Management and Introduction to Metadata. Her research interests lie among others in multilin-gual information retrieval, digital libraries, information seeking behaviour, information literacy, Web 2.0 and social networking sites. She is a member of the MTSR conference program committee, special track on digital libraries, information retrieval, linked and social data. Her research has been published in various journals, including *Library & Information Science Research*, *Information Research*, *The International Information and Library Review* and *New Library World*.