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Submission date: 21-Jul-2020 05:11PM (UTC+0530) Submission ID: 1360363530 File name: 20.docx (59.4K) Word count: 5681 Character count: 31266 Running Head: Turn-Taking

## Investigating Turn-Taking Behaviors Produced During Face-to-Face Conversations involving Adults with Stuttering Disorder: A Qualitative Approach

3 Abstract

The debilitating impact of stuttering disorder effects the functional communicative 4 5 capability of adults who stutter (AWS) during various daily life activities. In fact, AWS are 6 strongly influenced by negative emotional reactions, physiological responses, gaze aversion, 7 and alternation in the communication patterns of their listeners in response to their stuttered 8 speech during conversations. In the same line of investigation, an area that has received much 9 attention in understanding the impact of stuttering disorder on the listeners is the examination of naturally occurring "impaired" conversations. A successful face-to-face conversation 10 11 allows an uninterrupted flow of information between two recurring conversational partners (CPs) by sending across linguistic cues at regular intervals. Therefore, the purpose of the 12 13 current research paper is to analyze how two-verbal turn-taking behaviors exhibited by two male AWS CPs have an impact on the behavior of another male AWS Speaker during face-14 15 to-face conversations. Two separate conversational speech samples were drawn from the 16 cohort of forty-four Hindi conversational speech samples collected during doctoral studies for investigation. These conversations were conducted between each AWS CP with AWS 17 Speaker in Hindi. The AWS participants were recruited through TISA Self-Help 18 19 Organization (Delhi-Chapter) after meeting the inclusion-exclusion criteria of the study. A 20 qualitative approach is being followed to investigate the production of *Completion*, and 21 Interruption behaviors by AWS participants during conversations. The significance of understanding the role of two AWS CPs during conversation with AWS Speaker stemmed 22 from the realization that very little is known about the conversational dynamics involving 23 AWS participants in stuttering literature. Hence, addressing these two-verbal turn-taking 24 25 issues posed for AWS Speaker during conversations with two AWS CPs would help us in

1 identifying challenges encounter by AWS Speaker, in their functional capacity, in normal

2 speaking scenarios with fluent communities.

3 *Keywords*: Stuttering Disorder, Turn-Taking Behaviors, Completion, and Interruption.

4 Introduction

5 Verbal interaction in our society is considered as one of the most fundamental, distinct, and universal features of human existence on this earth (Bavelas, Hutchinson, Kenwood, & 6 7 Matheson, 1997; Clarke, 1996). It is a way of exchanging information between a speaker, and 8 a listener in systematic manner in order to achieve the objectives of the said interaction. This 9 exchange of information is often expressed in terms of "content, syntax, intonation, suprasegmental features, language and body motion" (Duncan, 1972, p. 283). Unlike those 10 researchers who have had attempted to examine the above-mentioned aspects in isolation 11 under experimental conditions, and not from holistic point of view; psychological 12 anthropologists, and linguistic anthropologists, on the other hand, affirmed this necessity of 13 14 understanding these human actions in real-time in the realm of face-to-face interaction 15 (Goodwin & Heritage, 1990, p. 283). Thus, the examination of various aspects of face-to-face interaction came to be known as Conversation Analysis (CA). 16 This line of inquiry was emerged and developed through the tedious and collaborative 17 research works of Harvey Sacks, Emanuel Schegloff, and Gail Jefferson and their students in 18 the 1960s-70s (Sidnell, 2016, p. 1). Before 1960s, much of the ideas about CA was centered 19 20 around how people should speak. However, after 1960s, this perception about CA gradually 21 changed and emerged as how people actually speak in the social settings when scholars such 22 as Garfinkel, Sacks, Schegloff, and Jefferson begin to look at the interactions between individuals in an "orderly, coherent, and meaningful manner" (Have, 2007, p. 6). This was 23 then a critical, and important departure from the underlying assumption about CA. For many 24

years, analyzing naturally occurring "ordinary" conversations continued to be the major 1 2 thrust among sociologists, anthropologists, ethnologists, and CA researchers to understand what and how individuals converse with each other. However, in recent times, the 3 examination of naturally occurring "impaired" conversations has received much attention in 4 5 the field of stuttering disorder outside the clinical settings. Stuttering is an intermittent, involuntary, and developmental fluency disorder which 6 begins at around 2 to 4 years of age in children (Yairi & Ambrose, 2005 as cited in Langevin, 7 Packman, & Onslow, 2010, p. 407), with many of them (~ 80%) recovers from it without 8 any clinician's intervention (Craig, Hancock, Tran, Craig, & Peters, 2002; Dworzynski, 9 10 Remington, Rijsdijk, Howell, & Plomin, 2007). On the other hand, the remaining population (~ 20%) continues to stutter for the rest of their lives (Bloodstein, 1995 as cited in Craig & 11 12 Tran, 2005, p. 41). It is primarily characterized by overt speech disruptions such as part-word repetition (e.g. ba-ba-baba); single-syllable whole word repetition (e.g. and-and-and); 13 14 audible prolongation (e.g. pppppppet); and silent block (e.g. ba-g) (Yairi & Seery, 2015, p. 11). Many times, these speech disruptions are also visibly marked with tense and struggle-15 16 filled ancillary behaviors such as production of distracting sounds; gaze aversion; head 17 movements; arm jerking; finger-tapping; lip pressing; nostril-flaring; tongue protruding; eyeblinking; extraneous movement of the limbs; and facial grimacing, etc. (Bloodstein & Ratner, 18 2008; Van Riper, 1973). With increase in severity, the extent of receiving negative feedbacks 19 for children who stutter (CWS) from their listeners in response to their stuttered speech has 20 been well-documented throughout the stuttering literature (Hugh-Jones & Smith, 1999; 21 22 Davis, Howell, & Cooke, 2002). This continuous exposure of negative environment for CWS throughout their lives not only led to the development of avoidance strategies in them that 23 extends to specific sounds, persons, or speaking situations (Bloodstein, 1995; Kalinowski, 24 2006), but they also develop a repertoire of negative attitudes towards their own speaking 25

1 style such as shame, embarrassment, self-consciousness, guilt, anger, humiliation, and 2 entrapment (Ginsberg, 2000; Van Riper, 1982; Sheehan, 1970; Yairi & Seery, 2015). Collecting together the overt manifestation of speech disruptions, ancillary behaviors, and 3 negative emotions associated with speaking styles of AWS, the impact of stuttering disorder 4 can be realized from the fact that it not only affects the functional communicative capability 5 6 of AWS in daily activities but it also seems to have an impact on their conversational partners 7 (CPs) during speaking situations by prompting CPs to exhibit specific turn-taking behaviors 8 in response to the stuttered speech of AWS.

9 While most research studies, to date, in the stuttering literature has focused on examining the role of verbal behavior of parents in the development of stuttering disorder in young 10 children. Very few research studies have actually focused on examining the role of verbal 11 12 behavior of CPs while interacting with AWS in a dyad as a parallel line of investigation. To the first line of investigation, the effect of verbal behavior of parents such as speaking rates, 13 14 interruptions, and response time latencies, etc. on the fluency levels of their children during conversation had been strongly influenced by Wendell Johnson's (1942) "Diagnosogenic 15 theory" of stuttering which argued that negative reactions of parents towards the speech of 16 their children filled with normal hesitations and repetitions causes the child to stutter (CWS) 17 (Nippold & Rudzinski, 1995, p. 978). However, both clinical and non-clinal research studies 18 have failed to provide any substantial evidence in support of the theory proposed. For 19 20 example, Egolf, Shames, Johnson, & Kasprisin-Burrelli (1972) marked that production of verbal recriminations by parents such as "interrupting the child, asking multiple questions, 21 22 using sarcasm, and making comments" might result in the development of disfluencies in CWS. Therefore, parents of CWS were advised to module their verbal behaviors in order to 23 facilitate fluency in their children with stuttering disorder (As cited in Nippold & Rudzinski, 24 1995, p. 979). Similar to this line of investigation, parents were asked to use more positive 25

reinforcements such as praise, humor, or encouraging questions (Kasprisin-Burrelli, Egolf, &
 Shames, 1972), and employ methods such as syllable elongation, and pausing between words
 to achieve slower speech rate while talking with their stuttering child (Stephsenson-Opsal &
 Ratner, 1998).

5 Some new research studies have shifted the focus of investigation towards CPs verbal behavior in response to stuttered speech of AWS. For example, Lee, Van Dulm, Robb, & 6 Ormond (2015) measured and compared the linguistic output such as language productivity, 7 8 complexity, politeness, and appraisal produced by AWS during conversation with adults who did not stutter (AWNS). The findings of the study suggested that due to negative attitudes of 9 AWS towards their own speech, along with the fear of occurrence of stuttering events during 10 conversation with AWNS, they used several avoidance strategies such as refraining 11 themselves to speak and thus, allowing their partners to speak more, etc. This resulted into 12 reduced verbal output with shorter, and less complex utterances. Similar to the previous 13 14 research idea, a follow-up clinical study was conducted by Lee, Robb, Van Dulm, & Ormond (2016). The group revealed that after therapy, a significant increase in the production of 15 complex utterances was seen in AWS. While previous two research studies had focused on 16 17 investigating linguistic output produced by AWS while conversing with AWNS, Freud et al. (2016) investigated the production of specific turn-taking behaviors i.e. Word/Sentence 18 Completion, Interruption, and Reinforcers by CPs while conversing with AWS. The research 19 group revealed that in response to stuttered speech of AWS, CPs produced a significant 20 proportion of Reinforcers and Interrupting behaviors. 21 22 Turn-Taking mechanism is considered as one of the salient features of CA investigation (Wiemann & Knapp, 1975, p. 75). It is the fundamental feature of a conversation which 23 allows the conversational partners to take "turns" at regular intervals in a coordinated fashion 24

25 by sending out turn-taking signals to each other (Duncan, 1972; Wiemann & Knapp, 1975).

1 Duncan (1972) acknowledged four major types of turn-taking signals which are expressed in 2 the form of behaviors during a conversation. These were turn-yielding, turn-demanding, attempt-suppressing, and back-channel communication. Out of these, this research paper is 3 focused on examining instances where two of the behaviors, namely, (i) Sentence 4 5 *Completion*, and (ii) *Interruption* behaviors are generated in response to turn-demanding signals produced by CP during a conversation. In other words, *Completion* and *Interruption* 6 7 behaviors are produced during a conversation when CP intends to take the floor of 8 conversation and the Speaker is reluctant to give up the floor. The relevance of investigating "impaired" conversations between AWS participants outside the clinical setting stemmed 9 10 from the realization that not much is known about instances or circumstances during conversations that evoke specific turn-taking behaviors from AWS CPs in response to 11 12 stuttered speech of another AWS Speaker. The findings from this investigation is expected to help the speech language clinicians to work on such challenging areas while devising 13 14 therapeutic techniques for AWS to ensure long-term effectiveness of the therapy programs. 15 Source of Data Recruitment Process: A small event was organized for AWS with an intent to disseminate 16 17 information about the doctoral study on stuttering disorder at the Jawaharlal Nehru Campus, New Delhi, India. The information about the event was disseminated through the Indian 18 Stammering Association (TISA) WhatsApp group. Twenty-seven candidates of the TISA 19 20 (Delhi-Chapter) voluntarily participated in this event. Out of twenty-seven, twenty-one of them expressed their interest in taking part in the doctoral study by filling up of the Profile 21 Forms, while the rest of them decided not to be part of it. However, despite reaching out to 22 23 female AWS, none of them either expressed their interest in taking part in the event, nor

24 expressed their interest in in the current doctoral study, thereof.

1 *Profile Form*: This form was primarily designed to identify potential participants, based on 2 the inclusion and exclusion criteria required for the study. It was a pencil-paper form. The 3 form was distributed among interested AWS candidates at the time of recruitment process. A total of forty-three questions related to their personal, educational, employment and socio-4 economic details were asked from AWS candidates at the recruitment event. They were asked 5 to provide their responses either in English, or Hindi in the space provided in the form. 6 Participants: Two randomly selected conversational speech data were drawn and investigated 7 8 from three Hindi-speaking male AWS participants who were recruited through TISA (Delhi), 9 India. The mean age of AWS participants included in the current investigation were 31.33 years (SD = 13.05), ranging from 21 years to 46 years. All AWS participants met the 10 11 eligibility criteria of the study, i.e. (i) were above 18 years of age, (ii) were not involved in 12 any speech therapy programs, (iii) accepted themselves as AWS, and (iv) reported themselves as native Hindi speakers. Participants were not paid for their participation in the doctoral 13 study. Informed consents from each AWS participant were obtained during data collection 14 15 process for the doctoral study. The background information about AWS participants are 16 shown in Table 1. 17 Reading and Speaking Materials: The reading and speaking materials were used to collect speech samples from AWS participants in order to evaluate stuttering-like disfluencies 18 (SLDs) present in the samples. The reading materials consisted of three Hindi oral passages. 19 20 These passages were randomly selected from the question papers of Union Public Service

21 Commission Main Subject Exam (Hindi) of the years 2015 (UPSC Hindi Mains Examination

22 Paper, 2015, p. 2-3), 2011 (UPSC Hindi Mains Examination, 2011, p. 2-3), and 2012 (UPSC

23 Hindi Mains Examination, 2012, p. 4-6). The passages were also provided appropriate titles

in Hindi. The researcher and another native Hindi speaker counted and compared the number

syllables in each of the three passages until full-agreement was reached. The three passages
 had a total of 898, 593, and 822 syllables in it.

Similarly, the speaking task consisted of two line-drawing black-and-white pictures, i.e. 3 Divided Attention Picture (Marshall & Wright, 2007) and The Cookie Theft (Goodglass et al., 4 2000) that were used to describe the pictures in Hindi. Along the same lines of calculating the 5 number of syllables in the oral passages, the researcher and another native Hindi speaker 6 7 counted and compared the number of syllables produced by AWS participants while 8 describing the pictures in Hindi. The number of syllables produced by each AWS participant during the speaking task is given in Table 3. 9 Stuttering Severity Instrument-4 (SSI-4): It is a standardized, reliable, valid, and sensitive 10 11 diagnostic instrument which was used to diagnose and evaluate the severity level of stuttering disorder and speech naturalness among AWS participants (Riley, 2009). The researcher, 12 along with a certified Speech-Language Clinician, diagnosed AWS participants using the 13 Stuttering Severity Instrument-4 (SSI-4). This was done by *first* randomly selecting two 14 15 speech samples, out of five, by the researcher and the clinician. And then, compared and 16 counted the number of SLDs in two speech samples of each AWS participant. The Stuttering Severity levels of AWS participants were shown in Table 2. 17 Selection of Conversational Topics: The researcher browsed various online websites of ESL 18 education (Source: https://www.eslconversationquestions.com/englishconversation-19 <u>questions/topics/</u>; Retrieved on: 4<sup>th</sup> August, 2018) to get an idea about types of conversational 20 topics to be used for data collection. In addition, the researcher also visited several TISA self-21 help group meetings over the weekends to get an idea regarding topics of interest for 22 23 conversations. Eight argumentative conversational topics were, therefore, framed for doctoral 24 study in Hindi language. In the current research paper, only two of them are being analyzed 25 here for turn-taking behaviors (refer, Appendix A).

<u>Research Design</u>: Figure 1 demonstrates a part of the research design applied with respect to
 two conversational speech data extracted from three of the AWS participants from the cohort
 of 44 conversations collected for doctoral research study.

*Process*: The data collection procedure followed in the doctoral study was divided into three
stages, *namely*, (i) recruitment of potential participants based on their inclusion-exclusion
criteria of the study; (ii) collecting speech samples and gathering other relevant information
about them through questionnaires; and (iii) conducting face-to-face conversations between
participants<sup>1</sup>.

9 During the first session of the research study, those AWS candidates who expressed their interest in the event were given the Profile Forms to fill out. It took around 15-20 minutes for 10 11 each interested AWS candidate to complete the Profile Forms. Each Profile Form was then scrutinized for any missing responses by the researcher. Based on the inclusion/exclusion 12 criteria of the study for identifying potential AWS participants, the researcher identified three 13 Hindi-speaking male AWS participants. The administration of the entire recruitment 14 15 procedure for AWS candidates took place in one of the classrooms of the JNU Campus and 16 lasted for a day.

The second and third sessions of the research study were conducted at JNU campus which was conducted on different timings over the weekends and eventually lasted for about two months. During the second session of the study, the researcher collected speech samples from AWS participants in order to evaluate their stuttering-like disfluencies and other normal speech disfluencies using the SSI-4. The samples were collected by employing reading and speaking tasks during the second session. At the beginning of the second session, an AWS participant was first asked to sit in a quiet room free from any disturbance. The participant

<sup>1</sup> Since, this research paper investigates only a part of the data collected during doctoral study. Therefore, the research process explained here is according to the objective proposed under the current investigation.

1 was then instructed to read the consent form carefully and sign it. The participant was 2 encouraged to ask or clarify any doubts from the researcher regarding the study. Once the researcher received the informed consent form from the AWS, the participant was instructed 3 to sit in a comfortable chair facing towards the camera lens. A Canon PowerShot SX40 HS 4 5 camera was used for audio-video recording of the speech sample collection process. It was placed on a tripod at about 3 feet from the ground. Throughout the recording, a distance of 6 7 about 2 feet was maintained between the camera lens and participant's eye. The researcher 8 then asked the participant to read out loudly three separate Hindi oral passages one-by-one according to their normal reading speed. The selected passages for reading task were printed 9 in Mangal font with a size of 14 on a plain paper. Following this, as part of speaking exercise, 10 the researcher then asked the participant to describe two line-drawing black-n-white pictures 11 12 in Hindi shown it to them. Participants were not imposed with any time pressure. And therefore, they were constantly encouraged by the researcher to provide any other relevant 13 14 information which they wanted to add-in in the description of the pictures. The administration of the part of second session with each participant took around 15-20 minutes to complete. 15 16 Prior to the beginning of the third session, the researcher randomly picked up NS (Moderate AWS), and SC (Severe AWS) as "Speakers", and RR (Very Severe AWS) as 17 "CP" in the study. During the third session, the Speaker and the CP were asked to sit on 18 comfortable chairs at a distance of about 2 feet in between them and facing towards each 19 20 other in one of the rooms located on JNU Campus. Two Nokia 6 TA-1021 DS camera phones were used for audio-video recording. The two camera phones were placed on tripods in such 21 22 a way that each of these were facing towards one of the AWS in the conversational dyad. The researcher then read out a set of instructions in Hindi to AWS participants in the 23 conversational dyad that (i) all the conversational topics were written in Hindi on a piece of 24 paper which were kept in a box placed in front of them, (ii) any one of the participants of 25

the conversational dyad was responsible for reading out the topic aloud in Hindi so that both the participants were able to understand their topic of conversation, (iii) both participants of the dyad were responsible for putting across their thoughts in Hindi only, and *lastly* (iv) a timer was placed for their convienence so that the participants could check their time and finish their conversation within a stipulated time-period of fifteen minutes.

6 After listening the instructions from the researcher, any one of the participants in the dyad, 7 either Speaker or CP, took the paper of conversational topic out from the box placed in front 8 of them, and read out the topic loudly to the other participant. After this, both the participants 9 began their conversation in Hindi. A ten minute break was given prior to the beginning of the 10 second conversation.

*Camera and Tripod*: Audio-video recording of second and third sessions of the research
 study were undertaken during the data collection procedure.

#### 13 Data Analysis

14 The conversational speech data collected from AWS participants was transcribed in two steps. In the first step, the researcher went over the two conversational videos repeatedly and 15 transcribed "what has been said" in the videos in standard Hindi orthography. The researcher 16 at this stage did not apply any coding scheme. And therefore, ignored the transcription of 17 18 other interactional aspects such as, coding of suprasegmental features, eye gaze, laughter, 19 whispering, SLDs, & "other" normal disfluencies (ODs), etc. in the conversational transcripts. Once the orthographical transcripts were ready, the researcher moved to the 20 second step of transcript examination. In this step, an integrated coding scheme was 21 developed in order to identify "ordinary" (Jefferson, 2004, p. 24-31) and "impaired" 22 23 conversations in the collected samples (MacWhinney, 2000; Ratner, Rooney, & 24 MacWhinney, 1996) consisting of SLDs, ODs, eye gaze, and suprasegmental features (refer,

Appendix B). The application of two steps resulted in the generation of convention-based
 conversational transcripts.

3 Discussion

4 The research paper examines two important turn-taking behaviors i.e. Completion, and 5 Interruption produced by two Hindi-speaking AWS CPs while talking with another Hindispeaking AWS Speaker in our conversational speech data. One of the reasons for selecting 6 7 these two turn-taking behaviors in our study is that frequent complaints are being registered 8 by AWS in their clinical reports where they mention how fluent speakers complete their 9 words or sentences; and interrupt them on a regular basis (The Indian Stammering 10 Association, 2016). On receiving such kind of behaviors from fluent speakers during 11 conversations, discourages AWS to socialize further in the future. However, very little is known if the same set of behaviors are being produced by AWS CPs themselves while 12 talking with another AWS Speaker. In addition, under what circumstances such instances of 13 turn-taking behaviors are being produced by two Hindi-speaking AWS CPs is investigated. 14 The researcher critically examined the two conversational speech data for locating the two 15 16 turn-taking behaviors. It was found that even AWS CPs produced such behaviors in response to stuttered speech of AWS Speaker. These are explained below: 17  $C_1: NS \leftrightarrow RR$  (Moderate AWS  $CP \leftrightarrow Very$  Severe AWS Speaker) 18 The researcher found only one instance of production of Completion behavior by 19 20 Moderate AWS CP in response to stuttered speech of Very Severe AWS Speaker. An excerpt from the conversation is given below: 21 S {£→}: हाँ। ↑और ^^मेरा ^^मानना है कि ^^आप ^^अगर कि(/↔)सी को भी ^^बच्चा गों(/↔)द के लिए ^^दें। 22 23 (Long prolongation of 15 secs) 24

1	"Yes. And I believe that if you allow anyone to adopt the child, then do through
2	investigation. To examine whether that family"
3	CP { <b>£</b> →}: साथ दें↓।
4	"Support him".
5	S {£→}: साथ। हाँ। साथ दें उसका।
6	"Support. Yes. Support him."
7	In the above conversational dyad, Moderate AWS CP shared his views on adoption policy
8	in India with Very Severe AWS Speaker. It is evident from the excerpt that due to extreme
9	stuttering severity; it was extremely difficult for Very Severe AWS Speaker to conduct talk-
10	in-interaction without any communication breakdown with his partner. During normal
11	circumstances, Completion behavior are produced when a speaker could not able to finish his
12	or her utterance within a stipulated time-frame. This inability can be extended to brief
13	difficulty in searching a word for a moment, or collecting thoughts into words. The CP,
14	however, does not wish to take up the floor of conversation. While production of such
15	behaviors is considered normal by fluent communities during conversations. AWS, however,
16	feels offended if their listeners try to complete their words or sentences. This has been
17	frequently reported in the clinical reports of AWS.
18	In our case, both the interactants were people with stuttering disorder. Therefore, it is
19	understandable that their approach towards each other during conversation would be different
20	from fluent listeners and sympathetic to one another. This is one of the reasons that when
21	Very Severe AWS Speaker prolonged a sound for almost 15 seconds, Moderate AWS CP
22	then intervened to facilitate the Speaker to come out of his stuttering event and produce the
23	word. The finding from our examination provides enough support to previous research
24	finding (Freud et al., 2016) that Completion behaviors are produced by CP in anticipation to

1	help the AWS Speaker, and not to offend them. It is, therefore, important on the part of
2	clinicians to make AWS aware about such turn-taking behaviors of CPs during conversations.
3	<u>C2: SC<math>\leftrightarrow</math>RR (Severe AWS CP <math>\leftrightarrow</math> Very Severe AWS Speaker)</u>
4	The researcher found several instances of production of Interruption behavior by Severe
5	AWS CP in response to stuttered speech of Very Severe AWS Speaker. One of the excerpts
6	from the conversation is given below:
7	CP {£→}: आपको↑ तो जब [/] वो आपसे ^^मिलने को ^^आई है↓। ↑या ^^आया है↓। देखने में तो अ <u>च्छा</u>
8	ही↓ टीप-टॉप बनके ^^ही↓ तो आएगा आपके पास↓। या आएगी आपके पास↓।
9	"Whenever that person came to see you. He or she should have dressed up well."
10	S {£→}: नहीं +/.
11	"No"
12	CP {£→}: हमें↑ उसके बारे में ^^क्या पता↓ ↑कि अपने ↑वहाँ ल(/↔)इती है↓? ↑वो ^^↑कैसे र(/↔)हती है↓?
13	"How do we know if she fights at her place? How she lives at her place?"
14	In the above conversational dyad, the Severe AWS CP shared his views on marriages in
15	India with Very Severe AWS Speaker. The researcher found that although Moderate AWS
16	CP was considerably more sympathetic towards the severity level of his AWS Speaker. The
17	same cannot be said in the current conversational dyad. Throughout the conversation, it was
18	found that Severe AWS CP did not give his partner enough time to put across his viewpoint.
19	And therefore, interrupted the utterances made by Very Severe AWS Speaker quiet
20	frequently. One of the plausible reasons for exhibiting such behavior could be that the
21	Speaker had a very extreme degree of stuttering which might have had prompted the CP to
22	take up most of the conversation time by speaking himself and hence, gave lesser time to the
23	Speaker to share his viewpoint. Another reason that had been proposed by Freud et al. (2016,
24	p. 518) was related to the concept of "time loss". During conversation with AWS, usually

fluent listeners feel the pressure of time lost during the occurrence of stuttering events. It is
 for this reason that fluent listeners intervene with an intention to avoid probable situation of
 communication breakdown between them. It is, however, interesting that despite the
 involvement of both the participants with stuttering disorder, the Severe AWS CP exhibited
 similar turn-taking behavior while conversing with Very Severe AWS Speaker.

6 Conclusion

7 To conclude, it is evident from the examination of two conversational speech samples that Moderate AWS CP produced Completion behavior in response to stuttered speech of Very 8 Severe AWS Speaker. On the other hand, Severe AWS CP produced Interruption behavior in 9 response to the presence of Very Severe AWS Speaker. The significance of understanding 10 11 these two distinct findings stemmed from the realization that it is extremely important to take into account circumstances that results in the production of turn-taking behaviors during 12 conversations. The findings from such comprehensive analysis towards this line of 13 investigation should then be incorporated in the therapy programs to understand specific 14 15 points in the conversations which sends acoustic signals to the listeners to produce turntaking behaviors. Or, the perceived attitude of listeners towards AWS which is again 16 17 manifested in the form of behaviors during conversations. 18 19 20 21 22 23

15

1	Conflict of Interest
1	Conflict of Interest
2	The researcher does not have any conflict of interest.
3	Source of Funding
4	This work was supported, in full, through Full-Term Centrally Administered Doctoral
5	Fellowship 2017-18, Indian Council of Social Science Research, Ministry of Human
6	Resource Development, Government of India (File No: RFD/2017-18/LING/GEN/304).
7	Acknowledgment
7	3
8	The research study described here is part of a larger investigation completed in the course of
9	the researcher's doctoral studies. Detailed descriptions about the methodology of the larger
10	investigation are discussed in Banerjee (to be submitted in 2020). The researcher would like
11	to take this opportunity to thank her supervisor, Prof. Pradeep Kumar Das, for extending his
12	support and guidance during her doctoral studies. The researcher is also immensely grateful
13	to Mr. Bhupesh Papnai for helping her in diagnosing and evaluating the severity of stuttering
14	disorder among the participants. In addition, the researcher would also like to extend her
15	gratitude to all the members of Indian Stammering Association (TISA) for giving her the
16	permission to recruit participants for the study affiliated to their organization. At the end, the
17	objective of this research study would not have been achieved had the participants (NS, SC,
18	& RR) of this study did not co-operate and gave their time to her during data collection. Your
19	co-operation is really worth to acknowledge here.
20	
21	
22	
22	
23	
	16

## Table Legend

Participant	Age	Sex	Mother	Educational
ID	(in years)		Tongue	Qualification
NS	27	Male	Hindi	B. Tech
SC	46	Male	Hindi	Graduation
RR	21	Male	Hindi	Pursing B.A.

## Table 2: Stuttering Severity Levels of AWS Participants

Participant	Measurement of Stuttering Severity using the SSI-4 of AWS Participants							pants
9 11	A (S-1 + S-2)		B	С	Total Score (A +B +C)	Percentile Rank	Stuttering Severity	Speech Naturalness
	S-1	S-2	-				Level	
NS	5	6	8	6	25	41-60	Moderate	4
SC	6	8	10	9	33	78-88	Severe	6
RR	9	9	12	9	39	96-99	Very	8
							Severe	

5 (<u>Note:</u> S-1= Speech Sample 1; S-2= Speech Sample-2; A = Frequency Score; B = Duration Score; & C =

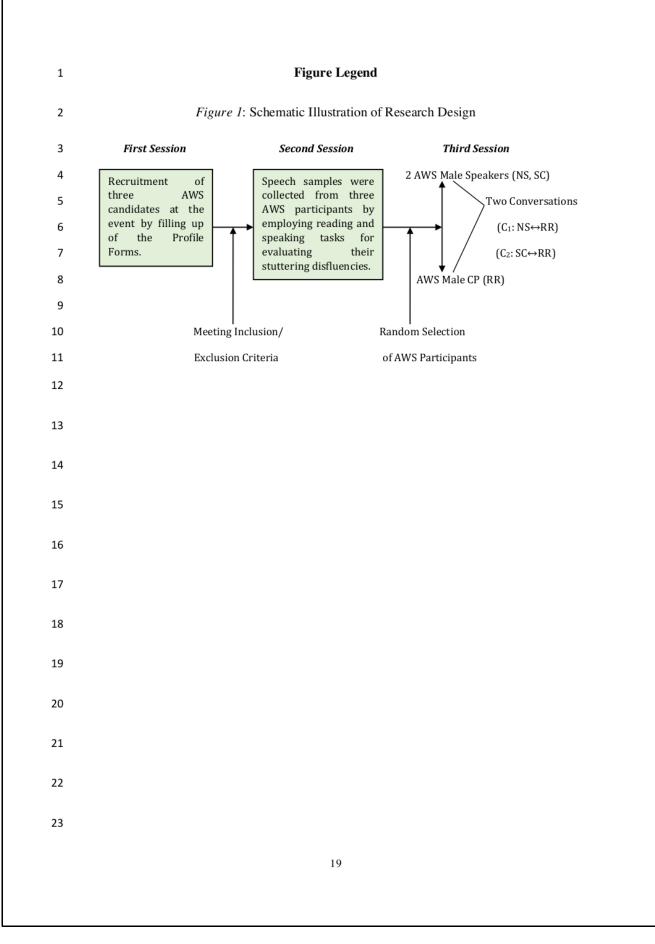
6 Physical Concomitant Score)

## Table 1: Background Information of AWS Participants

Participant	Speaking Task			
ID	Speaking Task 1	Speaking Task 2		
	(Divided Attention Picture)	(The Cookie Theft		
NS	129	164		
SC	686	339		
RR	118	101		
	11			

Table 3: Syllables Produced by AWS Participants during Speaking Task

1



1	Appendix A
2	Conversational Topics
3	Conversational Topic-1 (Dyad- NS and RR):
4	इन दिनों बच्चों को गोद लेने की प्रक्रिया भारत में काफी प्रचलित हैं। कई प्रतिष्ठित लोगों ने जैसे कि स्व.
5	श्री. अटल बिहारी वाजपेयी, सुष्मिता सेन, रविना टंडन थडानी, सलीम ख़ान, या मिथून चक्रवर्ती ने तमाम
6	कानूनी कठिनाइयों का सामना करते हुए एक बच्चे को गोद लिया है। वही आज भी आपको ऐसे कई परिवार
7	देखने को मिल जाएँगे जहाँ बच्चे को गोद लेने के बाद उनके साथ कई प्रकार के दुरव्यवहार देखने या सुनने को
8	मिलते हैं। आप क्या सोचते है कि इस दिशा में लिए गए सामाजिक व कानूनी कदमों से किस प्रकार दोनों
9	(निःसंतान दंपत्ति और अनाथ बच्चों) का जीवन लम्बे समय में सुखमयी बनने में मददगार साबित होगा?
10	These days child adoption procedure is very popular in India. Many celebrities such as Late Shri. Atal Bihari
11	Vajpayee, Sushmita, Raveena Tandon Thadani, Salim Khan, or Mithun Chakravarti fought tough legal battle to
12	adopt a child. However, you would still find many families where children after adoption are subjected to
13	various kinds of misbehaviors. What do you think how social and legal steps taken in this direction would be
14	helpful to the lives of both childless couples, and orphan children for their betterment for longer period of time?
15	Conversational Topic-2 (Dyad-SC and RR):
16	सामाजिक दृष्टिकोण से, बीते कुछ दशकों में भारत में विवाह की परिभाषा काफ़ी बदल गई है। इसका सबसे
17	बड़ा कारण सामाजिक प्रणाली में सुधार आना, महिलाओं का सशक्तिकरण होना और रोज़मरा के जीवन में
18	टेक्नोलॉजी का काफ़ी उपयोग होना है। जहाँ माता-पिता द्वारा तय किए गए विवाह की प्रथा आज भी भारत के
19	कुछ हिस्सों में (छोटे शहर, कज़्बा, और गाँव) में प्रचलित है, वहीं दूसरी ओर बड़े शहरों में "प्रेम-विवाह" करने
20	की सोच ज़्यादा प्रबल है। किन्तु पिछले कुछ वर्षों में, मुम्बई जैसे बड़े शहरों में "लिव-इन रिलेशनशिप" में रहना
21	ज़ोर पकड़ रहा है। इस तरह के रिलेशनशिप को सामाजिक स्वीकृति न मिलने के बावजूद भी, कानूनी मान्यता
22	प्राप्त होने की वजह से आज कल के युवक/युवती इस विकल्प को भी धीरे-धीरे अपना रहे है। आप की नज़र

1 में, इन तीनों विकल्पों में से कौन-सा सबसे, सामाजिक और कानूनी दृष्टिकोण से, उचित है? आप ऐसा क्यों

2 सोचते है?

In last few decades, the definition of marriage in India has drastically changed from societal point of view. One of the biggest reasons for this change has been improvement in the societal system, empowerment of women, and use of technology in day-today life. While, "arrange marriages" are still very much practice in small towns, cities, and villages, the idea of "love marriages" in big cities has become quite prevalent. However, in last few years, the idea of "live-in-relationship" in big cities like Mumbai is slowly becoming popular. Despite receiving strong resistance from the society, this kind of relationship is slowly becoming a viable option for the youths after getting recognized in the eyes of judicial system of our country. In your opinion, out of these three options, from the perspective of society and judiciary, which one of these is appropriate? Why do you think in this way? 

1		Appendix B
2		Transcription Symbol
3	<u>Time-I</u>	<u>Interval</u>
4	(.)	2 Dot in parentheses indicates a brief interval (+/- a tenth of a seconds) within or
5		between utterances.
6	<u>Charae</u>	cteristics of Speech Production
7	_	An Underscoring Sign indicate some form of stress, via pitch, and/or amplitude. A
8		short underscore indicates lighter stress than does a long underscore.
9	ſ	7 An <i>Upward Arrow</i> indicates rising tone.
10	$\downarrow$	A Downward Arrow indicates falling tone.
11	[/]	A Solidus within Square Brackets indicate multisyllabic word repetition which is
12		shown immediately after the repeated word. For example: I would like to opt for
13		Psychology [/] [gloss: I would like to opt for Psychology-Psychology-Psychology].
14	+/.	A Plus Sign followed by a Slash, and Dot indicates interruption which is used when
15		an utterance is left incomplete by the speaker because the other person in the dyad
16		interrupts the speaker. For example:
17		A: I am going to +/.
18		B: School.
19		A: Yes. I am going to school.
20	<u>Eye Ga</u>	<u>12e</u>
21	{ <b>£</b> →}	A Pound Sign with Rightwards Arrow indicate looking towards.
22		
23		
		22

## 1 <u>Stuttering-Like Disfluencies</u>

2	~~	A Double Up Arrowhead indicates block which is shown immediately prior to the
3		blocked segment without any intervening spaces. For example: ^^He is nice.
4	(/ቍ)	A Slash followed by a Leftward Arrow with Loop within Round Brackets indicate
5		sound, or syllable repetition within a word. For example: ba(/++)by [gloss: ba-ba-ba-
6		by].
7	(/:)	A Slash with a Colon within Round Brackets indicates prolonged segment which is
8		placed after the prolonged element. For example: s(/:)omething [gloss:
9		ssssssomething].
10		

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