**Help and Support**

This page is to help and support the Institute academic community with queries related to e-learning in general and eAiiSH in particular. The help manuals and training videos below are for the effective utilization of eAiiSH for learning and teaching.

Along with the specific manuals on eAiiSH, the related documents and videos from the Moodle developers are also linked here. A few relevant videos on moodle from other websites have also been linked. The faculty and students can contact the *Library and Information Centre, AIISH,* if they need further help on issues related to eAiiSH.

**eAiiSH Manuals for Faculty**

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| --- | --- | --- | --- |
| **S.N.** | **Title** | **Type** | |
| 1 | Overview of eAiiSH | PDF |  |
| 2 | eAiiSH Dashboard | PDF |  |
| 3 | eAiiSH Course Homepage | PDF |  |
| 4 | Editing the Personal Profile | PDF |  |
| 5 | Setting Up of Gradebook | PDF |  |
| 6 | Adding Resources on eAiiSH   1. Book 2. File 3. Folder 4. Label 5. Page 6. URL | PDF |  |
| 7 | Adding Activities   1. Assignment 2. Attendance 3. Choice 4. Chat 5. Database 6. Forum 7. Feedback 8. Glossary 9. Questionnaire 10. Quiz 11. Virtual Classroom 12. Workshop | PDF  PDF  PDF  PDF  PDF  PDF  PDF  PDF  PDF  PDF  PDF  PDF |  |
| 8 | Other Activities/Tools   1. Attendance 2. Gradebook 3. Custom Certificate 4. Course Backup | PDF  PDF  PDF  PDF |  |

**Moodle Manuals for Faculty**

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| **S.N.** | **Title** | **Type** | |
| **Video** | **Html Documents** |
| 1 | Moodle: An overview | [**https://tinyurl.com/yyect3wd**](https://tinyurl.com/yyect3wd) | [**https://tinyurl.com/yydheu67**](https://tinyurl.com/yydheu67) |
| 2 | Moodle dashboard | [**https://tinyurl.com/y6mswb5x**](https://tinyurl.com/y6mswb5x) | [**https://tinyurl.com/y5o2pclv**](https://tinyurl.com/y5o2pclv) |
| 3 | Moodle Course | [**https://tinyurl.com/yxfetpar**](https://tinyurl.com/yxfetpar) | [**https://tinyurl.com/y4ngplm9**](https://tinyurl.com/y4ngplm9) |
| 4 | Editing the Personal Profile | [**https://tinyurl.com/y4y97e6f**](https://tinyurl.com/y4y97e6f) | [**https://tinyurl.com/y5x7hy9h**](https://tinyurl.com/y5x7hy9h) |
| 5 | Moodle Resources   1. Book 2. File 3. Folder 4. Label 5. Page 6. URL 7. Sound and Video | [**https://tinyurl.com/y54p6wfy**](https://tinyurl.com/y54p6wfy)  [**https://tinyurl.com/yybupsts**](https://tinyurl.com/yybupsts)  [**https://tinyurl.com/y5cnwnz7**](https://tinyurl.com/y5cnwnz7)  [**https://tinyurl.com/y3xnbh6s**](https://tinyurl.com/y3xnbh6s)  [**https://tinyurl.com/y57l3mjr**](https://tinyurl.com/y57l3mjr)  [**https://tinyurl.com/y4h874kc**](https://tinyurl.com/y4h874kc)  [**https://tinyurl.com/y3zsco6t**](https://tinyurl.com/y3zsco6t) | [**https://tinyurl.com/y3n5bt3e**](https://tinyurl.com/y3n5bt3e)  [**https://tinyurl.com/y6nahx5r**](https://tinyurl.com/y6nahx5r)  [**https://tinyurl.com/y3rh8kpk**](https://tinyurl.com/y3rh8kpk)  [**https://tinyurl.com/y2d5tqb2**](https://tinyurl.com/y2d5tqb2)  [**https://tinyurl.com/y3fvo86y**](https://tinyurl.com/y3fvo86y)  [**https://tinyurl.com/y5omo5mz**](https://tinyurl.com/y5omo5mz)  <https://docs.moodle.org/39/en/Video>  <https://docs.moodle.org/39/en/Audio> |
| 6 | Moodle Activities   1. Assignment 2. Gradebook 3. Attendance 4. Choice 5. Chat 6. Database 7. Forum 8. Feedback 9. Glossary 10. Questionnaire 11. Quiz 12. Virtual Classroom   (*Congrea*)   1. Virtual Classroom   (*BigBlueButtonBN*)   1. Workshop | [**https://tinyurl.com/y5m4oumd**](https://tinyurl.com/y5m4oumd)  [**https://tinyurl.com/yysrozca**](https://tinyurl.com/yysrozca)  [**https://tinyurl.com/y68lawoj**](https://tinyurl.com/y68lawoj)  [**https://tinyurl.com/y55xca9f**](https://tinyurl.com/y55xca9f)  [**https://tinyurl.com/y4odlcrj**](https://tinyurl.com/y4odlcrj)  [**https://tinyurl.com/y4pbycr8**](https://tinyurl.com/y4pbycr8)  [**https://tinyurl.com/y236pet9**](https://tinyurl.com/y236pet9)  [**https://tinyurl.com/y4886ce4**](https://tinyurl.com/y4886ce4)  [**https://tinyurl.com/y5jzdpog**](https://tinyurl.com/y5jzdpog)  [**https://tinyurl.com/y388hoq2**](https://tinyurl.com/y388hoq2)  [**https://tinyurl.com/ycyf5xq5**](https://tinyurl.com/ycyf5xq5)  [**https://tinyurl.com/yxrpgypq**](https://tinyurl.com/yxrpgypq)  [**https://tinyurl.com/y3mowq2b**](https://tinyurl.com/y3mowq2b)  [**https://tinyurl.com/yy85xtrz**](https://tinyurl.com/yy85xtrz) | [**https://tinyurl.com/y2kdoz74**](https://tinyurl.com/y2kdoz74)  [**https://tinyurl.com/y36awqbx**](https://tinyurl.com/y36awqbx)  [**https://tinyurl.com/y3wjnn5f**](https://tinyurl.com/y3wjnn5f)  [**https://tinyurl.com/yxjsv9o9**](https://tinyurl.com/yxjsv9o9)  [**https://tinyurl.com/y5out57k**](https://tinyurl.com/y5out57k)  [**https://tinyurl.com/y379g8uf**](https://tinyurl.com/y379g8uf)  [**https://tinyurl.com/y5nve7hn**](https://tinyurl.com/y5nve7hn)  [**https://tinyurl.com/ycsz328p**](https://tinyurl.com/ycsz328p)  [**https://tinyurl.com/y833j7xo**](https://tinyurl.com/y833j7xo)  [**https://tinyurl.com/y2d5qkxm**](https://tinyurl.com/y2d5qkxm)  [**https://tinyurl.com/y8vw8tqq**](https://tinyurl.com/y8vw8tqq)  ----  -----  [**https://tinyurl.com/y6azzx4x**](https://tinyurl.com/y6azzx4x) |
| 7 | Using Moodle (3.8): A comprehensive tutorial | [**https://tinyurl.com/y5yzbuf8**](https://tinyurl.com/y5yzbuf8) | -------- |
| 8 | Moodle 3.9 - Everything you need to know | [**https://tinyurl.com/yyy8qmzc**](https://tinyurl.com/yyy8qmzc) | -------- |
| 9 | Moodle 3.9: Teacher Quick guide | -------- | [**https://tinyurl.com/y2njlk4v**](https://tinyurl.com/y2njlk4v) |