

RFD 2015-16														
Section 2 - Inter se Priorities among Key Objectives, Success Indicators and Targets														
1	2	3	4	5	6	7	8	Target / Criteria value					14	15
								Excellent	V.Good	Good	Fair	Poor		
								100%	90%	80%	70%	60%		
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
A	Collection of Indirect Tax revenue	A.1	Achievement of budget target (Revised Estimate)	A.1.1	% achievement of RE target	%	4%	101	100	97.5	95	90	ZONAL CHIEF COMMISSIONERS	JS TRU I
		A.2	Augmentation of revenue from Scrutiny of assesment, Audit, Preventive operation, Anti-evasion operation, and Arrears recovery	A.2.1	%age of increase vis-à-vis last year in amount realised during Scrutiny of assesment, Audit, Preventive operation, Anti-evasion operation, and Arrears recovery	%	4%	10	8	5	3	1	ZONAL CHIEF COMMISSIONERS / DGCEI / DGRI	DDM
		A.3	Cases pending with BIFR/ OL / DRT: Identification of cases which are pending as on 31/03/2015 and are fit for filing revised affidavit for first charge under Section 11 E of Central Excise Act/142A of Customs Act/ 88 of Finance Act. Filing of revised affidavit in all such cases and pursuing them with concerned authorities for their early disposal.	A.3.1	% of cases so identified in which revised affidavit was filed	%	1%	80	70	60	50	40	ZONAL CHIEF COMMISSIONERS	CC TAR
		A.4	Action under Section 142 of Customs Act, 11E of C.Ex. Act and 87 of Finance Act, 1994: Identification of cases pending and fit for action under Sec 142 of Customs Act as on 31/03/2015 and completion of proceedings of sale of immovable/movable property in such cases.	A.4.1	% of cases so identified in which the proceedings of sale was completed.	%	1%	30	25	20	15	10	ZONAL CHIEF COMMISSIONERS	CC TAR

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A	Collection of Indirect Tax revenue	A.5	Cases relating to where defaulters not traceable /units closed, etc: Identification of cases of arrears pending as on 31/03/2015 where either defaulters are not traceable or unit is closed etc., and taking up such cases with FIU.	A.5.1	% of cases so identified where references were made to FIU	%	1%	50	40	35	30	25	ZONAL CHIEF COMMISSIONERS	CC TAR
		A.6	Write off: Identification of cases of arrears pending and fit for write off as on 31/03/2015, and completion of the process of write-off in such cases	A.6.1	% of cases so identified where the process of write-off was completed.	%	1%	15	12.5	10	7.5	5	ZONAL CHIEF COMMISSIONERS	CC TAR
		A.7	Recovery of arrears as per target fixed: Identification of number and amount of recoverable arrears (not covered by any stay etc), pending as on 31/03/2015, and realization of such arrears	A.7.1	% (in terms of amount) of arrear target realized out of such recoverable arrears during 2015-16.	%	1%	15	13	11	9	7	ZONAL CHIEF COMMISSIONERS	CC TAR
		A.8	Preliminary scrutiny of returns:- Identification of the following category of Central Excise assessees and Service providers: (i) Defaulters and (ii) Late filers, Quantification of the amount due for recovery as on 31/03/2015, and Action for recovery of such dues.	A.8.1	% amount recovered out of the quantified amount by 31.03.2016.	%	2%	100	90	80	70	60	ZONAL CHIEF COMMISSIONERS	DGICCE
		A.9	Detailed scrutiny: Identification of Central Excise and Service Tax units for detailed scrutiny, selection of certain returns of such units for detailed scrutiny by range/group, and detailed scrutiny of such returns by the range/group.	A.9.1	% of returns, out of the total returns selected for detailed scrutiny, where detailed scrutiny was completed	%	1%	80	70	60	55	50	ZONAL CHIEF COMMISSIONERS	DGICCE
A.9.2	% amount realized, out of the total amount detected during the detailed scrutiny.	%	2%	80	70	60	55	50						
		9		10	TOTAL WEIGHT		18%							

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					100%	90%	80%	70%	60%					
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
B	Improve Tax payer services	B.1	Time bound disposal of refunds claims.	B.1.1	Dispose off a refund claim within 3 months of receipt of a complete claim	%	2%	97	95	94	93	92	ZONAL CHIEF COMMISSIONERS	DGICCE
		B.2	Time bound disposal of drawback claims	B.2.1	Remit drawback within 7 working days of, - filing of manifest in the case of electronic processing of declarations, - filing of a paper claim in the case of manual processing	%	2%	55	50	45	40	35		
		B.3	Time bound clearance of goods at Customs ports	B.3.1	Clear the goods within 24 hours of filing of a complete & correct export declaration.	%	3%	98	95	90	85	80		DG Systems
				B.3.2	Clear the goods within 48 hours of filing of a complete & correct import declaration.	%	3%	98	95	90	85	80		
		B.4	Finalization of Provisional Assessments	B.4.1	%age of cases pending beyond 6 months out of the total pendency as on 31.03.2016	%	2%	40	50	55	60	65	ZONAL CHIEF COMMISSIONERS	DGICCE
		B.5	Adjudication: Pending cases for adjudication as on 31.3.2016 which are more than 1 year	B.5.1	% of such cases as a percentage of total cases pending as on 31.03.2016	%	2%	0	10	15	20	25	ZONAL CHIEF COMMISSIONERS / DGCEI / DGRI	DGICCE
		B.6	Adjudication: Adjudication of cases involving duty of Rs. one crore and above and pending for more than six months as on 31-03-2015	B.6.1	% of such cases adjudicated by 31-03-2016	%	1%	70	60	50	40	30		
		B.7	Appeals with Commr. Appeals: No. of cases which are pending for more than one year as on 31.03.2016	B.7.1	% of such cases as a percentage of total cases pending as on 31.03.2016	%	2%	0	10	15	20	25	ZONAL CHIEF COMMISSIONERS	RS

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B	Improve Tax payer services	B.8	Appeals in CESTAT: Filing of early hearing application in cases involving revenue of more than Rs. 5 crore and pending for more than one year or more as on 31-03-2015	B.8.1	% of such cases where action was completed by 31-03-2016	%	2%	70	60	50	40	30	ZONAL CHIEF COMMISSIONERS	DGICCE
		B.9	Appeals in High Court: Identification of cases involving substantial question of law and involving revenue of Rs. 5 crore or more as on 31-03-2015, and filing of early hearing application in such cases	B.9.1	% of such cases where action was completed by 31-03-2016	%	2%	100	90	80	70	60	ZONAL CHIEF COMMISSIONERS	Commr (Legal)
		B.10	Appeals in Supreme Court: Identification of cases involving substantial question of law and involving revenue of Rs. 5 crore or more as on 31-03-2015, and filing of early hearing application in such cases	B.10.1	% of such cases where action was completed by 31-03-2016	%	2%	100	90	80	70	60	ZONAL CHIEF COMMISSIONERS	Commr (Legal)
		B.11	Implementon of Authorized Economic Operator Programme.	B.11.1	Number of business entities certified under AEO Programme	No.	1%	25	20	15	12	10	DGICCE	DGICCE
		B.12	Implementation of Sevottam	B.12.1	Number of Comissionerates certified under Sevottam Programme	No.	3%	50	45	40	35	30	ZONAL CHIEF COMMISSIONERS	DGICCE
		B.13	Holding RAC meetings, PTFC meetings, Customs consultation meetings, etc. with the Trade	B.13.1	%age of executive Commissionerates out of all the executive Commissionerates which have conducted such meetings with the Trade as per prescribed schedule.	%	2%	100	90	80	70	60	ZONAL CHIEF COMMISSIONER S/DPPR	DPPR
		B.14	Effectiveness of e-helpline	B.14.1	% of e-mails responded to in 2 working days	%	1%	80	75	70	65	50	DPPR	DPPR
		14		15	TOTAL WEIGHT			30%						

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C	Improve compliance and enforcement	C.1	Complete the audit in Central Excise and Service Tax as per Annual Plan finalized by Zonal Chief Commissioners in consultation with DG (Audit)	C.1.1	% coverage of audit of units as per the Annual Action Plan.	%	2%	100	90	80	70	60	Zonal Chief Commissioner	DG AUDIT
		C.2	Conduct CAAP audits	C.2.1	%age of increase vis-à-vis last year in number of CAAP audits conducted	%	1%	25	15	10	5	1		
		C.3	Reduction of the pendency of audit paras	C.3.1	% of Audit paras pending for more than six months as on 31-03-2016.	%	2%	0	10	25	40	50		
		C.4	Performance of audit	C.4.1	% of amount realized out of total amount detected during audit	%	2%	40	35	30	25	20		
		C.5	OSPCA	C.5.1	% of ACP clients covered by the end of March, 2016	%	1%	100	90	80	70	60		
		C.6	Uploading of Audit Utility	C.6.1	% of Audit reports uploaded vis-à-vis number of audits conducted	%	1%	100	95	90	85	80		
		C.7	Completion of investigation in all cases pending as on 31/03/2015	C.7.1	% of cases in which investigation completed and show cause notice issued during 2015-16 - Customs Cases	%	2%	80	75	70	65	60	Zonal Chief Commissioner / DGRI	DGRI
				C.7.2	% of cases in which investigation completed and show cause notice issued during 2015-16 - Central Excise	%	2%	80	75	70	65	60	Zonal Chief Commissioner / DGCEI	DGCEI
				C.7.3	% of cases in which investigation completed and show cause notice issued during 2015-16 - Service Tax Cases	%	2%	80	75	70	65	60	Zonal Chief Commissioner / DGCEI	DGCEI
		C.8	Success of duty evasion cases before CESTAT	C.8.1	Cases upheld by CESTAT in favour of revenue, as a percentage of total number of all cases decided	%	4%	36	35	33	31	30	Zonal Chief Commissioner	Commr (Legal)
		C.9	Inspection of Commissionerates by Zonal CCs/DGICCE	C.9.1	% age of Commissionerates inspected by Zonal CCs/DGICCE as per approved action plan 2015-16	%	2%	100	90	80	70	60	Zonal CCs /DGICCE	DGICCE
9		11	TOTAL WEIGHT			21%								

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D	Capacity Building - Human Resource and Infrastructure	D.1	Dispose off pending disciplinary cases older than 3 years	D.1.1	% of disciplinary cases disposed off, out of the pendency at the beginning of the year.	%	4%	30	25	20	15	10	Zonal CCs	DG VIG
		D.2	Increase in the existing owned office/residential infrastructure at all India level	D.2.1	Approval of proposals by the Ministry for augmentation of office space by 1.5 lakh sq. mts.	Lakh Sq. mts	1%	1.50	1.00	0.75	0.50	0.25	DG HRD	DG HRD
				D.2.2	Approval of proposals by the Ministry for augmentation of residential space by 75000 sq. mts.	Lakh Sq. mts	1%	0.75	0.65	0.5	0.35	0.25		
				D.2.3	Addition of hired office space for new formations formed post CR by 75%	%	1%	80	75	65	55	45		
				D.2.4	No .of proposals sent by CCs for maintenance of existing infrastructure.	No.	1%	20	15	10	8	5	Zonal CCs	DG HRD
		D.3	Development of e-learning modules for learning and assessment	D.3.1	Number of e-learning modules developed	No.	2%	15	12	10	8	6	DG NACEN	DG NACEN
		D.4	Development of training modules in consultation with Directorates such as DGCEI, DRI, DG Valuation, DG Vigilance, DG Audit, etc and CESTAT.	D.4.1	Number of training modules developed	No.	2%	5	4	3	2	1	DG NACEN	DG NACEN
		D.5	Approve staff welfare proposals	D.5.1	Approval by the Governing Body of ex-gratia & medical claims received in DG HRD	%	2%	96	95	90	80	70	DGHRD	DG HRD
		D.6	Provide more guest house/canteen/common facilities in field formations	D.6.1	number of new guest house/canteen/common facilities sanctioned	No.	2%	24	22	20	18	16	Zonal CCs/DG HRD	DG HRD
D.7	Procure equipment for preventive deterrence	D.7.1	Implementation of the approved action plan for installation of Advanced X-ray Inspection System (AXIS) at four places in viz. Mumbai, Chennai, Tuticorin & Kandla Ports	Date	2%	31/1/2016	14/2/2016	28/2/2016	14/3/2016	31/3/2016	Dir. Of logistics	Dir. Of logistics		
7		10	TOTAL WEIGHT			18%								

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E	Efficient Functioning of the RFD System	E.1	Timely submission of draft RFD for current year	E.1.1	On time submission	Date	2%	15/5/2015	16/5/2015	19/5/2015	20/5/2015	21/5/2015	DGICCE	DGICCE
		E.2	Timely submission of results for previous year	E.2.1	On time submission	Date	1%	1/5/2015	2/5/2015	3/5/2015	4/5/2015	5/5/2015		
	Enhanced Transparency / Improved Service delivery of Ministry / Department	E.3	Rating from Independent Audit of implementation of Citizens' / Clients' Charter (CCC)	E.3.1	Degree of implementation of commitments in CCC	%	2%	100	95	90	85	80	DPPR	DPPR
		E.4	Independent Audit of implementation of Grievance Redress Management (GRM) system.	E.4.1	Degree of success in implementing GRM	%	1%	100	95	90	85	80	Commr. Coord.	DGICCE
	Administrative Reforms	E.5	Update organizational strategy to align with revised priorities	E.5.1	Date	Date	2%	1/10/2015	2/10/2015	3/10/2015	4/10/2015	5/10/2015	DGICCE	DGICCE
		E.6	Implementation of agreed milestones of approved Mitigating Strategies for Reduction of potential risk of corruption (MSC).	E.6.1	% of Implementation	%	1%	100	90	80	70	60	DG (Vig.)	DG (Vig.)
		E.7	Implementation of agreed milestones for ISO 9001	E.7.1	% of Implementation	%	2%	100	95	90	85	80	CC Zones	DGICCE
		E.8	Implementation of milestones of approved Innovation Action Plans (IAPs)	E.8.1	% of Implementation	%	2%	100	90	80	70	60	DG NACEN	DG NACEN
				8		TOTAL WEIGHT	13%							
				54		GRAND TOTAL	100%							