ALL INDIA INSTITUTE OF SPEECH AND HEARING

**LIBRARY AND INFORMATION CENTRE**

SH/LIC/ISO/MRM.3/2013-14 06.03.14

Sub: Corrective and Preventive Action and Continual Improvement -furnishing

information-reg.

Submitted to the Management Representative- ISO

With reference to the decisions take at the 3rd MRM on 3rd March, 2014, please find enclosed the details of corrective and preventive action and continual improvement programmes pertaining to the Library and Information Centre. A soft copy of the same has been e-mailed to [iso.aiish@gmail.com](mailto:iso.aiish@gmail.com).

Library and Information Officer