| Sl **No** | **Area for Continuous Improvement** | **Present Status** | **Target** | **Project**  **Leader** | **Members** | **Review Freq.** | **Target for completion** | **Remarks** |
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| 1 | Simplification of book Issue-Return procedure | The system in practice was very time consuming and prone to errors. | Facilitate easy issue and return of books and thereby save the time of the customers. | Shijith Kumar C | Nandeesha, B  Nidheesh David Kuruvilla  Nanjunda Swamy, N  Lokesh, P  Raju, V  Chowdaiah, K | 1 year | June 2013 |  |
| 2 | Remote Access Information Service | The customers can access resources only inside the campus | To provide off campus access to subscribed resources | Shijith Kumar C | Nanjunda Swamy | 1 year | January, 2014 |  |
| 3 | Online User Feedback facility | Manual feedback system | Easy feedback from customers | Shijith Kumar C | Nanjunda Swamy | 1 year | January, 2014 |  |
| 4 | Online User Information Resource Suggestion facility | Print suggestion form | Easy suggestion of new information resource by the customers | Shijith Kumar C | Nanjunda Swamy | 1 year | January, 2014 |  |
| 5 | Formulation of library policy | No written, standardized policy | Standardization of procedures | Shijith Kumar C | All the staff members | 1 year | January, 2014 |  |
| 6 | Online Computer Usage Monitoring system | Usage of computers are monitored by physically visiting the computer centre | Monitoring the computer usage behavior of customers | Shijith Kumar C | Nanjunda Swamy | 1 year | February, 2014 |  |
| 7 | Electromagnetic Security System | Manual checking | Prevention of book theft | Shijith Kumar C | Nanjundaswamy,  Nandeesha, Nidheesh | 1 year | February, 2014 |  |
| 8 | Online News Clipping Service | Print Newspapers | Selective dissemination of information pertaining to Institute activities. | Shijith Kumar C | Nanjunda Swamy | 1 year | March, 2014 |  |