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| **Sl. No.** | **Topic of Review** | **Details of Input Data** |
| 1 | Results of Internal Audit | O+ | OI | NC |
| 5 | 4 | 2 |
| 2 | Customer Feedback Report | Total = 12 nos. Satisfied= 58% (7 nos.)Moderately satisfied = 42% (5 nos.) |
| 3 | Process performance (Measures of performance data) | Number of print books purchased = Nil Number of e-books purchased = Nil Number of journals subscribed = 113 Number of library visits = 1078Number of information resources issued/ referred= 10216Number of information services offered = 9Total expenditure on information resources = Rs. 78,23,874/- (Seventy eight lakhs, twenty three thousand and eight seventy four only)  |
| 4 | Corrective and preventive action on NC’s | 1. Work Instructions have been derived for weeding of books
2. Clarity has been brought out by deriving Work Instructions for Shelf Rectification
 |
| 5 | Previous Management Review Meeting Minutes | N.A. |
| 6 | Review of existing Quality System | N.A. |
| 7 | Continual Improvement Plans  | 1. Online News Clipping Service – (February, 2014)
2. Electromagnetic Security System – (March, 2014)
3. Online Computer Usage Monitoring system – (March, 2014)
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| 8 | Training Activities  | Training Conducted during 01.12.2013 to 31.12.2013 = NilTraining planned for 2014= 3 nos.  |
| 9 | Resources | NA |
| 10 | Quality policy and objectives | NA |
| 11 | Any other points / Concerns | Nil  |