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| **Sl. No.** | **Topic of Review** | **Details of Input Data** | | |
| 1 | Results of Internal Audit | O+ | OI | NC |
| 5 | 4 | 2 |
| 2 | Customer Feedback Report | Total = 12 nos.  Satisfied= 58% (7 nos.)  Moderately satisfied = 42% (5 nos.) | | |
| 3 | Process performance (Measures of performance data) | Number of print books purchased = Nil  Number of e-books purchased = Nil  Number of journals subscribed = 113  Number of library visits = 1078  Number of information resources issued/ referred= 10216  Number of information services offered = 9  Total expenditure on information resources = Rs. 78,23,874/- (Seventy eight lakhs, twenty three thousand and eight seventy four only) | | |
| 4 | Corrective and preventive action on NC’s | 1. Work Instructions have been derived for weeding of books 2. Clarity has been brought out by deriving Work Instructions for Shelf Rectification | | |
| 5 | Previous Management Review Meeting Minutes | N.A. | | |
| 6 | Review of existing Quality System | N.A. | | |
| 7 | Continual Improvement Plans | 1. Online News Clipping Service – (February, 2014) 2. Electromagnetic Security System – (March, 2014) 3. Online Computer Usage Monitoring system – (March, 2014) | | |
| 8 | Training Activities | Training Conducted during 01.12.2013 to 31.12.2013 = Nil  Training planned for 2014= 3 nos. | | |
| 9 | Resources | NA | | |
| 10 | Quality policy and objectives | NA | | |
| 11 | Any other points / Concerns | Nil | | |