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| Project Title | Online User Feedback facility  |
| **Project Leader** | Shijith Kumar, C |
| **Members** | Mr. Nanjunda Swamy, N |
| **Project Start** | May, 2014 |
| **Project Completion** | June, 2014 |
| **Reason for Improvement** | Timely submission of feedback  |
| **Current Status** | The customers have to provide the feedback manually |
| **Analysis** |  |
| **Any Changes / Amendments Required in QMS Documentation** |  |
| **Evaluation of the effectiveness and efficiency of the process with improvement completed** | The system has been implemented recently and the users are yet to provide feedback  |

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| Prepared By | **Approved By** |