

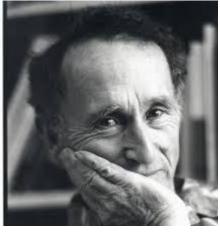
OLEAD 410: LEADERSHIP IN A GLOBAL CONTEXT

Cultural Leadership blog

Variables In The Communication Process: Labov & Martha's Vineyard

February 4, 2018 by jzd5496 — Leave a Comment

There are many such variables to take into consideration in regards to the communication process. In studying leadership in a global context, one wants to make yourself aware of those things which may affect the way we send and receive communication. Factors such as one's value, social norms, attitudes, stereotypes, and language skills can all affect the communication process. (Moran, Abramson, & Moran, 2014 p. 90) I would also like to look at the way subconscious factors affect out language and the way that we communicate. Linguist William Labov studied the population of Martha's Vineyard in an effort to understand language variation. I think there is a correlation between the subconscious results that Labov analyzed and the factors that affect leaders communication.



Linguist William Labov studied social effects on speech

William Labov conducted a series of experiments in order to study language variation. Lobov's conclusion was that social motivations drive subconscious cognitive processes. (Labov, 1972) The population of Martha's Vineyard is small, however, in the summertime, they have an influx of visitors. Locals, over time, have come to change the way certain vowels sound, which has given them a local distinction that separates them from visitors. Younger men, in particular, were subconsciously driven to adapt their vowel sound towards a group of local fisherman, who embodied the locality of the area. Labov hypothesized that locals adopted this way of speaking in an effort to build social camaraderie and as a sort of power shift to establish themselves as a social grouping. (Labov, 1972)

Likewise, in the communication process described by Moran, Abramson, and Moran (2014) on managing cultural differences describe "social norms as guidelines as to the ranges of behavior considered appropriate and applicable in particular situations." (p.90) In synthesizing these ideas, as a leader in a global context, one not only has to be aware of different cultures in an effort to manage their communication process, one also has to be aware of subconscious groupings. For examples, as an outsider doing business with the Vineyarders of Martha's vineyards, one would immediately be marked as an outsider due to their difference in speech. It helps to know their social stance on outsiders and then uses techniques to mediate the communication process. The young proud Vineyarders may need more respect on their "turf" and thus as a leader mitigating this social situation could use techniques to hedge power to these business people. In this way, one is being culturally

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sensitive and aware of the communication process and how one can be most successful when dealing with people who have strong cultural identities.

Resources:

Labov, William. (1972). Sociolinguistic Patterns. Philadelphia, PA: University of Pennsylvania Press.

Moran, R. T., Abramson, N. R. & Moran, S. V. (2014). *Managing Cultural Differences* (9th ed.). New York, NY: Routledge.

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